Service Report

No incident number specified.

No customer data specified.

Generated by BeoTool 1.0.9 at Thu, 03 Nov 2016 16:34:02 GMT



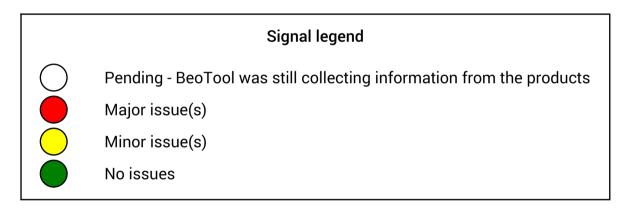
Description

No description specified.

Product status

The product status below was collected from a wireless network with SSID: Wifi Maison 5 GHz. The mobile device collecting the information had the IP address: 192.168.0.45.

Wireless signal quality:
Internet connectivity:
Services:
System configuration:
Software update:
Product communication:



System summary

BeoSound Moment 24955042

Serial no.: 24955042

Type: BeoSound Moment Soundheart Software version: 1.7.399.223963144

Serial no.: 24954981

Type: BeoSound Moment Jukebox Software version: 1.7.5.1155

Product overview (2 online, 0 offline) Showing only online products

BeoSound Moment 24955042

Identification

Type no.: 2997 Item no.: 1290084 Serial no.: 24955042

Type: BeoSound Moment Soundheart

Software update

Installed version: 1.7.399.223963144

Update status: New software available (1.8.433.39426321)

Mode: Automatically update software

Relations

Integration role: Not integrated

Associated with: BeoSound-Moment-24954981-JB

Services

BeoPortal status: OK
Deezer status: OK
Deezer username:
Tuneln status: OK
Tuneln username:

Network

Internet connectivity: Yes

Wireless

DHCP: Yes

IP address: 192.168.0.19 Subnet mask: 255.255.255.0 Default gateway: 192.168.0.254

Preferred DNS: 8.8.8.8 Alternative DNS: 8.8.4.4 Frequency: 2.4 GHz Quality: Excellent

RSSI: -34

Encryption: WPA2-PSK (TKIP)

System configuration

No issues

BeoSound-Moment-24954981-JB

Identification

Type no.: 2998 Item no.: 1290082 Serial no.: 24954981

Type: BeoSound Moment Jukebox

Software update

Installed version: 1.7.5.1155

Update status: New software available (1.8.4.1171)

Mode: Automatically update software

Relations

Integration role: Not integrated

Services

BeoPortal status: OK

Network

Internet connectivity: Yes

Wireless

DHCP: Yes

IP address: 192.168.0.23 Subnet mask: 255.255.255.0 Default gateway: 192.168.0.254

Preferred DNS: 8.8.8.8 Alternative DNS: 8.8.4.4 Frequency: 2.4 GHz Quality: Excellent

RSSI: -22

Encryption: WPA-PSK (TKIP)